



# Signature Pointe

A LIFE CARE SERVICES® COMMUNITY

Signature Pointe complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Signature Pointe does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Signature Pointe:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services or other assistance, contact Marilyn Davis at Signature Pointe at 14655 Preston Road, Dallas, TX 75254, or by phone at 972-726-7575, or by fax at 972-726-9742, or by email at [DavisMarilyn@lcsnet.com](mailto:DavisMarilyn@lcsnet.com).

If you believe that Signature Pointe has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Marilyn Davis at Signature Pointe in person or by mail at 14655 Preston Road, Dallas, TX 75254, or by phone at 972-726-7575, or by fax at 972-726-9742, or by email at [DavisMarilyn@lcsnet.com](mailto:DavisMarilyn@lcsnet.com). If you need help filing a grievance, Marilyn Davis is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:  
U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 972-726-7575.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 972-726-7575.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 972-726-7575。

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-972-726-7575.

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 972-726-7575.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 972-726-7575.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 972-726-7575 번으로 전화해 주십시오.

Ige nti: O buru na asu lbo asusu, enyemaka diri gi site na call 972-726-7575.

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-972-726-7575.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں 972-726-7575 دستیاب ہیں۔ کال کریں

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 972-726-7575.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 972-726-7575 पर कॉल करें।

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 972-726-7575.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 972-726-7575.